

# Cookies Policy

## *Introduction*

HELLENIC PETROLEUM SA (hereinafter the "Company"), pays special attention to protect the Privacy of the Company's website users. The purpose of this Policy is to provide information regarding Cookies used by the Company each time you visit our website.

## *What are Cookies*

Like most of the websites, HELLENIC PETROLEUM SA's website utilizes Cookies in order to improve usage performance and browsing experience. Cookies are small data files (small bit texts), that are stored on your computer or on other devices (smartphones, tablets) when you browse the website. Cookies retrieve your information whenever you visit our website (i.e. language, font size and other display preferences), and as a result, you do not have to repeatedly enter this information. In addition, some Cookies are necessary for the efficient operation of our website.

Cookies defined from the owner of the website (in this case HELLENIC PETROLEUM SA), are called "First Party" Cookies. On the other hand, Cookies defined from other parties are called "Third Party" Cookies.

Third Party Cookies provide features or functionalities throughout the website (i.e. website traffic). It should be noted, that the third parties who place the aforementioned Cookies, might recognize your computer when you are browsing through our website or other websites.

Cookies can either be permanent or for a single session. Permanent Cookies are stored by the browser and remain active until their expiration date or until you as a user decide to delete them. Cookies that are related to a single session expire when the connection or browser are terminated.

## *What kind of Cookies we use*

**Necessary Cookies:** these Cookies are necessary for the operation of our website; they allow the smooth navigation to the website, and the use of its services and features. If you choose to disable them, the functionality of the website may be impaired and possibly, you will not be able to have access in all contents and features.

**Statistic Cookies:** Statistic Cookies aggregate information about the behavior of your navigation on the website i.e. pages that are frequently visited error messages etc. Through these Cookies, we are able to modify the structure, navigation and content in order to become more user friendly. The statistical data collected, may record a unique ID of the user on the website. Specifically, we use these Cookies for:

- Collecting statistic data regarding website usage
- Counting the rate of requests
- The interaction of visitors with our website

We may use software such as Google Analytics, in order to analyze the usage of the website, website interaction and the tracking through our website. Google Analytics is a web service for analytics offered by Google Inc. (Google). Google Analytics use Cookies for analyzing user's behavior. Google use aggregated statistics to provide the Company with insight regarding website usage.

If you as a user choose not to accept these Cookies, the functionality of the website will not be affected and access in its content will not be restricted. These deliver us valuable information that allow us to improve our site, its products and services.

**Targeted Advertising Cookies:** These Cookies are used in our website to provide you with content that suits your interests. They are used to send targeted advertising, to limit ad tracking or to measure the effectiveness of our ads campaign. These Cookies may remember websites that you have visited, in order to determine which online marketing channels are most effective in each case.

If you as a user choose not to accept these Cookies, the functionality of the website will not be affected and access in its content will not be restricted.

### *Using of Cookies*

In the table below we provide detailed information about all Cookies that are stored in your device during your visit/browsing to our website. By visiting and using this website, you consent and accept the use/storage of Cookies on your device for the purposes that are listed in the table below.

Cookie	Τύπος Cookie	Σκοπός	Ημερομηνία Λήξης
_ga	Statistics	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	2 years
_gat	Statistics	Used by Google Analytics to throttle request rate	Session
_gid	Statistics	Registers a unique ID that is used to generate statistical data on how the visitor uses the website.	Session
collect	Statistics	Used to send data to Google Analytics about the visitor's device and behavior. Tracks the visitor across devices and marketing channels	Session
PII_language	Statistics	This cookie is used to determine the preferred language of the visitor and sets the language accordingly on the website, if possible.	1 year
_atuvc	Marketing-Targeted Advertising	Updates the counter of a website's social sharing features	13 months

Cookie	Τύπος Cookie	Σκοπός	Ημερομηνία Λήξης
_atuvs	Marketing-Targeted Advertising	Ensures that the updated counter is displayed to the user if a page is shared with the social sharing service, AddThis.	Session
_at.cww, at-rand, at-lojson-cache-#	Marketing-Targeted Advertising	Used by the social sharing platform AddThis	Persistent
di2	Marketing-Targeted Advertising	Used by the social sharing platform AddThis	1 year
loc	Marketing-Targeted Advertising	Geolocation, which is used to help providers determine how users who share information with each other are geographically located (state level).	13 months
Mus, ouid, vc	Marketing-Targeted Advertising	Used by the social sharing platform AddThis	1 year
SEUNCY	Marketing-Targeted Advertising	Registers a unique ID that identifies the user's device for return visits.	179 days
TapAd_DID, TapAd_TS	Marketing-Targeted Advertising	Used to determine what type of devices (smartphones, tablets, computers, TVs etc.) is used by a user	2 months
uid	Marketing-Targeted Advertising	Creates a unique, machine-generated user ID. AddThis, which is owned by Clearspring Technologies, uses the user ID to make it possible for the user to share content across social networks and provide detailed statistics to various providers.	1 year
uuid2	Marketing-Targeted Advertising	Registers a unique ID that identifies a returning user's device. The ID is used for targeted ads.	3 months
uvc	Marketing-Targeted Advertising	Detects how often the social sharing service, AddThis, encounters the same user.	13 months
xtc	Marketing-Targeted Advertising	Registers the user's sharing of content via social media	13 months

## *Disable Cookies*

You can disable Cookies by changing the relevant settings in your browser. Note that the site may not operate correctly if all cookies are disabled.

Choose your browser and click the appropriate link to get further information on how to disable and delete Cookies:

**Google:** <https://support.google.com/accounts/answer/61416?hl=en>

**Mozilla:** <https://support.mozilla.org/en-US/kb/delete-cookies-remove-info-websites-stored>

**Microsoft:** <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies#ie=ie-11>

**Opera:** <https://www.opera.com/help/tutorials/security/privacy/>

**Safari:** [https://support.apple.com/kb/PH21411?viewlocale=en\\_US&locale=en\\_US](https://support.apple.com/kb/PH21411?viewlocale=en_US&locale=en_US)

For other browsers that are not in the list, please contact the program provider or alternatively check the help function of the browser.

## *Information about Cookies*

For more information about Cookies, how to use them as well as how they apply to the use of your personal information, please visit [www.aboutcookies.org](http://www.aboutcookies.org).

## *Other information that we collect*

IP address is a unique number used by devices to identify and consult each other on a computer network using the Internet Protocol Standard. The IP address is a number that is assigned to your device (PC, tablet, smartphone) each time you access the internet to communicate with other devices. The IP address can also be recognized by your internet provider.

During your visit, the website records the IP for security reasons and for preventing malicious actions. In addition, IP addresses are collected in order to analyze the website's performance and optimize it by offering a more user-friendly and functional experience to you.

This information is necessary for the proper operation of the website and the user cannot deactivate them.